

Dr. N.G.P. ARTS AND SCIENCE COLLEGE

(An Autonomous Institution, Affiliated to Bharathiar University, Coimbatore)
Approved by Government of Tamil Nadu and Accredited by NAAC A++ Grade (3rd Cycle- 3.64 CGPA)
Dr. N.G.P.-Kalapatti Road, Coimbatore-641048, Tamil Nadu, India
Web: www.drngpasc.ac.in | Email: info@drngpasc.ac.in | Phone: +91-422-2369100

BoS

21st

Department of Hospital Administration

Board of Studies Meeting

The minutes of the 21st Board of Studies meeting held on 01.04.2026 at 10.00 am at Seminar Hall 1.

Members Present:

S.No.	Name	Category
1	Dr. V.Uma Professor & Head	Chairman
2	Dr.T. Sunderswaran Associate Professor Department of Management Studies G.R.D College of arts and science, Coimbatore	University Representative
3	Prof. T. Jeyarajasekar Principal College of Hospital Administration Dr Somervell Memorial CSI Medical College, Karakonam Thiruvananthapuram	Subject Expert
4	Dr. R. Indhumathy Senior Assistant Professor Department of Management Studies Dr. N.G.P Institute of Technology Coimbatore	Subject Expert
5	Dr. Kaavya S V Quality Manager, Government Medical College Hospital, Tirupur	Industrial Expert
6	Ms. Heshma B Operations Executive Ramakrishna Hospitals, Coimbatore	Meritorious Alumni
7	Dr.P.R. Muthuswamy Director –Academics, Dr. NGPEI	Special Invitee
8	Mrs. U. Suji Assistant Professor	Member
9	Mr.K. Sukanth Assistant Professor	Member

The HoD and Chairman of the Department of Hospital Administration welcomed all the external board members and the internal members and appreciated them for their

continuous support and contribution for the development of academic standard and enrichment of the syllabus.

Further Chairman informed the inability of the following member/s to attend the meeting and requested to grant leave of absence.

1. Ms. Heshma B - Alumni

The items of the agenda were taken one by one for discussion and the following resolutions were passed.

Item 21.1

To review and approve the minutes of the 20th BoS meeting held on 10.11.2025.

The chairman of the Board presented the 20th minutes of the BoS meeting held on 10.11.2025 and requested the members to approve. After brief discussion the following resolution was passed

Resolution:

Resolved to approve the minutes of the 20th Meeting of BoS held on 10.11.2025.

Item 21.2: *To review and approve the scheme, regulations and syllabi for I semester for the students admitted during the academic year 2026-27.*

The chairman presented the detailed syllabi for the I semester for the students admitted from the academic year 2026-27 onwards. The details of changes made also presented as follows.

Changes Made:

M.Sc. Hospital Administration		
Code	Course	Changes and Reason
26HAP1CB	Concept of Health and Medical Terminology	As suggested by the board the title was revamped from “Concept of Health and Epidemiology” to “Concept of Health and Medical Terminology”. Unit III : A unit on Medical Terminology is added for effective healthcare communication and course enrichment
26HAP1CC	Hospital Non- Clinical Operations Management	Unit I: As suggested by Prof.T. Jeyarajasekar, included Indian Healthcare System for further enhancement of the content Unit III: As recommended by Dr. S. V. Kaavya, included Water and Waste water Treatment Systems to emphasize the importance of Sustainability.

		Unit V: As suggested by Prof. T. Jeyarajasekar, included Safety codes for professional competency
26HAP1CD	Hospital Clinical Operations Management	Unit I: As recommended by Prof. T. Jeyarajasekar, topics such as Patient Journey mapping and Bed Management are added for efficient patient flow management Unit V: As suggested by Dr.R. Indhumathy, Hospital Key Performance indicators is added to understand the Key Performance Metrics for evaluating hospital efficiency and quality

DSE Offered

Code	Course	Changes and Reason
26HAP1DA	Total Quality Management-Tools and Techniques	Unit IV: As suggested by Dr.T. Sunderswaran, included Validation of documents for documentation practices
26HAP1DC	Technology in Healthcare	As suggested by the board, the syllabi was re-structured to align with the needs of technological advancement in healthcare industry as: Unit I- Introduction to Digital Office Unit II- Database Systems and Electronic Health Records Unit III- IoT, Wearables and Smart Healthcare Unit IV- Hospital Information Systems and Digital Transformation Unit V- Mobile Health, Digital Health Ecosystem and Emerging Technologies

After discussion the following resolution was passed with the above changes and modifications.

Resolution:

Resolved to approve the syllabi for the I semester for the students admitted during the academic year 2026-27.

Item 21.3: *To review and approve the syllabi for III semester for the students admitted during the academic year 2025-26.*

The chairman presented the detailed syllabi for the III semester for the students

admitted during academic year 2025-26. The details of changes made also presented as follows.

Changes Made:

M.Sc. Hospital Administration		
Code	Course	Changes and Reason
25HAP3CB	Healthcare Laws	Unit III: As suggested by Dr.S.V. Kaavya, included The Guardians and Wards Act to emphasize on medico- legal awareness.
25HAP3CC	Hospital Information System	Unit IV: As suggested by Prof. T. Jeyarajasekar, a unit on Health informatics is included to understand the information usage for decision making and quality enhancement. Unit V: As recommended by Dr. R .Indhumathy, topics like cybersecurity, blockchain and digital health initiatives are added to handle ethical issues and data protection.
25HAP3CD	Research Methods for Management	Unit III: As suggested by Dr. R. Indhumathy included Pilot study and Pretesting to enhance research competency

DSE Offered

Code	Course	Changes and Reason
25HAP3DA	Quality Accreditations in Healthcare	Unit II: As suggested by Prof. T. Jeyarajasekar, included National Quality Assurance Standards for further enhancement of the content

After discussion the following resolution was passed with the above changes and modifications.

Resolution:

Resolved to approve the syllabi for the III semester for the students admitted during the academic year 2025-26.

Item 21.4 : *To review and approve the Diploma, PG Diploma and Domain-specific skill courses to be offered during the academic year 2026-27*

The Board Chairman presented the “ Diploma in Hospital Records Management” and “ PG Diploma in Hospital and Healthcare Management” syllabus. The Board accepted the syllabi without any changes.

The Board Chairman discussed on the implementation of the domain-specific skill component. After discussion, the Board resolved to introduce two skill components: “Professional Skills for Healthcare Administrators” and “Power BI” during the academic year 2026-27.

Resolution:

Resolved to approve the Diploma and PG Diploma course without any changes and to introduce two skill components “Professional Skills for Healthcare Administrators” and “Power BI” during the academic year 2026-27.

Item 21.5 : *To approve the panel of examiners for question paper setting and evaluation of answer scripts for the even semester of the academic year 2026-27.*

The Chairman presented the panel of examination for question paper setting, question paper scrutiny and conduct of practical and theory examinations are submitted to COE for exam related work.

Resolution:

Resolved to approve the panel of examination for question paper setting, question paper scrutiny and conduct of practical and theory examinations

Item 21.6: *To consider and approve any other item brought forward by the Chairman and the members of the board.*

No other item was brought forward.

Finally the Chairman thanked all the members for their cooperation and contribution in enriching the syllabus with active participation in the meeting and sought the same spirit in the future also. The meeting was closed with formal vote of thanks proposed by Dr. V. Uma, Head and Chairman- Hospital Administration BoS.

Date: 01.04.2026

(Dr.V.Uma)

Syllabus Revision

Faculty	Management	Board	Hospital Administration
Semester	I	Course Code/ Name	26HAP1CB / Concept of Health and Medical Terminology

Unit	Existing	Changes
I	Concept of Health and Diseases Concept of health - Definition and dimensions of health - Spectrum of Health - Determinants of Health- Indicators of health- Concept of disease - Causation of Disease - Natural History of Disease - Disease classification - Concept of disease control - Concept of prevention.	Concepts of Health, Disease and Epidemiology Basics of epidemiology and its scope -Measures of disease frequency - Epidemic outbreak investigation
II	Overview of Human Systems Human body organization - Blood and blood components - Cardiovascular system - Respiratory system – Digestive system – Basic Functions of Nervous system – Overview of Reproductive system – Skeletal System – Excretory System	
III	Epidemiology Definition and basic concepts of epidemiology Basic measurement of disease frequency Mortality and Morbidity – Infectious disease epidemiology Epidemic outbreak Investigation	Medical Terminology Structure of medical terms – Prefix- Suffix - Root Words - Common medical abbreviations used in hospitals - Terminology related to major body systems – Diagnostic and Surgical terminology – Introduction to ICD and SNOMED CT
IV	Infection Control and Patient Safety Overview of communicable and non-communicable diseases - Hospital-acquired infections- Chain of infection and modes of transmission -Asepsis and standard precautions- Infection control practices in hospitals - Immunization - Isolation procedures and barrier nursing – Disease prevention in hospital settings	
V	Health Planning, Policies and Programmes Objectives and Planning process of Health planning in India - Role of central and state agencies - National Health Policy – State Health Policies –National Population Policy - National Nutrition Policy – Health committees in India – major committees and key recommendations- Major national health programmes - Role of International Health Agencies	

Percentage of syllabus revised: 36 %

Course focuses on

<input checked="" type="checkbox"/>	Skill Development	<input checked="" type="checkbox"/>	Entrepreneurial Development
<input checked="" type="checkbox"/>	Employability	<input type="checkbox"/>	Innovations
<input type="checkbox"/>	Intellectual Property Rights	<input type="checkbox"/>	Gender Sensitization
<input checked="" type="checkbox"/>	Social Awareness/ Environment	<input type="checkbox"/>	Constitutional Rights/ Human Values/ Ethics

Syllabus Revision

Faculty **Management** **Board** **Hospital Administration**
Semester **I** **Course Code/ Name** **26HAP1CC / Hospital Non-Clinical**
Operations Management

Unit	Existing	Changes
I	Introduction to Hospital Meaning of hospital - Classification of Hospital - Functions of hospital - Modern Hospital – Digital and Smart Hospitals - Hospital Organization and Structure – Hospital administration as a career - Changing system of hospital services	Introduction to Indian Healthcare System
II	Administrative Services Human resources - Marketing - Patient Relations – Medical Value Tourism - Finance - Information Technology - Purchase – Stores – Legal and Compliance cell	-
III	Supportive Services Front Office - Housekeeping – Linen & Laundry - Transport - Security - Medical Records –Health Insurance - Biomedical waste management	Water and Waste water Treatment Systems
IV	Utility Services Engineering – Civil, Electrical, Plumbing - Bio Medical equipment management - Medical Gas supply – HVAC System – Communication system – Facility management system	-
V	Crisis Management Disaster Management (Internal and External) - Fire safety – Disaster Risks – Mock drills - Maintenance - Safety - Hazard Management and Risk Assessment- Incident reporting system – Occupational safety for staff	Hospital Safety Codes

Percentage of syllabus revised: 7%

Course focuses on

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Skill Development	Entrepreneurial Development
<input checked="" type="checkbox"/>	<input type="checkbox"/>
Employability	Innovations
<input type="checkbox"/>	<input type="checkbox"/>
Intellectual Property Rights	Gender Sensitization
<input type="checkbox"/>	<input type="checkbox"/>
Social Awareness/ Environment	Constitutional Rights/ Human Values/ Ethics

Syllabus Revision

Faculty	Management	Board	Hospital Administration
Semester	I	Course Code/ Name	26HAP1CD / Hospital Clinical Operations Management

Unit	Existing	Changes
I	Hospital Operations – Overview and Patient Flow Structure of hospitals – Departments - Specialties and Service lines –OPD-IPD - Day care services – Functions and Workflow - Coordination between clinical and support services	Patient journey mapping and Bed management
II	Diagnostic and Support Services Management Laboratory services - Blood bank – Radiology and Imaging – Pharmacy operations – Dietary and Nutrition services – Rehabilitation services	
III	Core Clinical Services Operations Ambulatory care management – Ward management – Operation Theatre management – ICU management – Emergency and trauma services – Nursing services	
IV	Specialized and Critical Support Services CSSD -Dialysis unit management - Telemedicine – Nuclear medicine - Mortuary services – Hospital committees and their Roles	
V	Health Policy Health Planning in India – National Health Policy – Overview of health policy (NHP 1986-2015 – HFA2000) – National Housing Policy – National Nutritional Policy – National Population Policy and five year plans – Health Committees and recommendations – National Health Budget Programmes – Rockefeller Foundation – Ford Foundation – World Bank Programme	Hospital Performance Indicators Concept and importance of KPIs in hospital performance measurement - Key indicators – BOR – ALOS – BTR - CMI – Mortality Rates – Readmission Rate - Infection rates - Data sources of KPIs - Frequency of Reporting - Role of KPIs in Monitoring

Percentage of syllabus revised: 40 %

Course focuses on

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Skill Development	Entrepreneurial Development
<input checked="" type="checkbox"/>	<input type="checkbox"/>
Employability	Innovations
<input type="checkbox"/>	<input type="checkbox"/>
Intellectual Property Rights	Gender Sensitization
<input type="checkbox"/>	<input type="checkbox"/>
Social Awareness/ Environment	Constitutional Rights/ Human Values/ Ethics

Syllabus Revision

Faculty	Management	Board	Hospital Administration
Semester	I	Course Code/ Name	26HAP1DA / Total Quality Management : Tools and Techniques

Unit	Existing	Changes
I	Introduction to TQM Concept of Quality in emerging scenario of TQM – Origin of TQM – Quality Gurus (Deming, Juran, Crosby, Taguchi) – Factors motivating introduction of TQM – Role of HRD in TQM – Role of Participatory culture in TQM - Importance of TQM	-
II	Role of Quality in Employee Involvement TEI (Total Employee Involvement) Strategy in TQM – Role of TEI – small group activities in TQM – Role of Quality Circles and Work Improvement teams (WITs). Good Laboratory Practices (GLP) and Good Manufacturing Practices (GMP)	-
III	Continuous Improvement in Quality Role of Continuous Improvement in TQM – Benchmarking and Business process reengineering - Zero defects – Quality costs and Planket Burman method – Kaizen – JIT , SMED, CEDAC-	-
IV	Documentation Apex (Quality System) Manual / Procedure and Departmental manuals and work Instructions preparations- Policy amendment and documentation	Validation of Documents
V	Auditing Auditing – Audit team and responsibilities - Audit protocol -Types of Auditing – Internal Auditing – Second and Third-party auditing – Role of Online Auditing in ISO Systems - Patient satisfaction survey	-

Percentage of syllabus revised: 4 %

Course focuses on

<input checked="" type="checkbox"/> Skill Development <input checked="" type="checkbox"/> Employability <input type="checkbox"/> Intellectual Property Rights <input type="checkbox"/> Social Awareness/ Environment	<input checked="" type="checkbox"/> Entrepreneurial Development <input type="checkbox"/> Innovations <input type="checkbox"/> Gender Sensitization <input type="checkbox"/> Constitutional Rights/ Human Values/ Ethics
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Syllabus Revision

Faculty Management

Board

Hospital Administration

Semester I

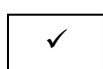
Course Code/ Name

26HAP1DC / Technology in Healthcare

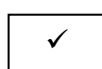
Unit	Existing	Changes
I	Office Automation Applications Office Automation Applications – Word Processor (MS - Word), Spreadsheet (MSEXcel), Graphics & Presentation (MS-Powerpoint); Database Management System (ACCESS)-Internet & Advanced Communication-Internet applications for Healthcare.	Introduction to Digital Office Digital Office Applications - Data Visualization and Dashboard - Health Informatics - Digital Documentation – Paperless Hospitals - Internet and Advanced Communication in Healthcare
II	Database Management System Database – Definition, terms, common function, Basic data processing, Database and spreadsheet operations – Database Management System – Introduction to database management system, design, development, deployment, and evaluation of database systems, data integrity, security- Electronic Health Records	Database Systems and Electronic Health Records Database Concepts and Data Processing – Database Management System - Database Design - Electronic Health Records - Health Data Standards - Data Privacy and Security in Healthcare - Blockchain in Healthcare Data Security
III	Introduction to IoT Introduction of Internet of Things (IoT): Physical Design of IoT, Logical Design of IoT, IoT Enabling Technologies, IoT Levels & Deployment Templates- IoT Design Methodology. IoT Physical Devices & Endpoints: Basic building blocks of an IoT device IoT Applications for Health & Lifestyle-IoT devices in health - TeleHealth – Tele medicine	IoT, Wearables and Smart Healthcare Internet of Things (IoT) in Healthcare - IoT Architecture and Devices - Wearable Health Devices - Remote Patient Monitoring Systems - Smart ICU & Connected Hospitals - Telehealth and Telemedicine Technologies
IV	Hospital Information System (HIS) Hospital Information System (HIS)- Advantages- Structuring Medical Records - Automated Clinical Laboratory Systems & Radiology Information System- Role of Database in HIS- Need of Networking in HIS- Inventory Management Systems (IMS) – main purpose of inventory management- types of inventory management essentials of a good Inventory Management Software- Benefits of an Inventory Management System in Healthcare	Hospital Information Systems and Digital Transformation Hospital Information System (HIS) – Structure - Modules - Clinical Decision Support Systems (CDSS) – Inventory Management Systems - Role of Big Data and Analytics in Hospitals - Artificial Intelligence in Healthcare - Networking and Cloud Computing in Hospitals
V	Mobile Health Services Mobile Health Services-Medical Uses- Mobile Device Operating System Technology- Air Quality Sensing Technologies- Open Source Software Packages For Mhealth- Health Insurance Portals- Social Health Insurance- Community Based Health Insurance- Voluntary Health Insurance-Benefits- Key Features For Health Insurance Portals-Different Types Insurance Portal- Pros And Cons of Web Portals	Mobile Health, Digital Health Ecosystem and Emerging Technologies Mobile Health (mHealth) Applications - Telemedicine Platforms and Virtual Care - Digital Health Ecosystem in India - Health Insurance Portals and Digital Claims Processing - Digital Therapeutics (DTx) - AI Chatbots and Virtual Health Assistants - AR/VR in Medical Training and Treatment

Percentage of syllabus revised: **100 %**

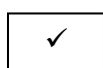
Course focuses on



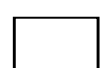
Skill Development



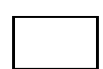
Entrepreneurial Development



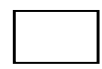
Employability



Innovations



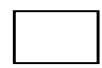
Intellectual Property Rights



Gender Sensitization



Social Awareness/ Environment



Constitutional Rights/ Human Values/ Ethics

Syllabus Revision

Faculty **Management** **Board** **Hospital Administration**
Semester **III** **Course Code/ Name** **25HAP3CB / Healthcare Laws**

Unit	Existing	Changes
I	Introduction to Health Law Basic Concepts of Law - Legal System in Hospitals – Concept of Health Law - Duties and Responsibilities of a Doctor and Nurses – Hippocratic Oath, Medical Code of Ethics – Qualities of a Medical Professional – Patients rights and responsibilities.	-
II	Laws related to Medical Practices The Indian Medical Council Act - Indian Nursing Council Act – The Clinical Establishments (Registration and Regulation) ACT, 2010 - Labour contract Act - Transplantation of Human Organs Act, 1994 – Registration of Births and Deaths Act, 1969 – Indian Mental Health Act 1987	-
III	Laws related to Medico legal Aspects Patient and Consumer Protection Act, 1986 – Medical Negligence - Law of TORTS – Indian Evidence Act- Patient consent - Dying declaration - Euthanasia – Medical Termination of pregnancy Act - Pre-Natal Diagnostic Techniques Act - Sexual Harassment Act 2013 – Legal Aspects of Medical Records	Guardians and Wards Act
IV	Laws related to Support Services Prevention of Food and Adulteration Act 1954 – Bio- Medical Waste (Management and Handling) rules 2011 – Pollution Control Acts and Regulations of India 1981 – Indian Boilers Act 1923	-
V	Laws related to Pharmacy Pharmacy Act 1948 – Drugs and Cosmetics Act 1940 – Narcotic Drugs and Psychotropic Substances Act 1985 – Poisons Act and Rules 1919	-

Percentage of syllabus revised: 4%

Course focuses on

<input checked="" type="checkbox"/>	Skill Development	<input checked="" type="checkbox"/>	Entrepreneurial Development
<input checked="" type="checkbox"/>	Employability	<input type="checkbox"/>	Innovations
<input type="checkbox"/>	Intellectual Property Rights	<input type="checkbox"/>	Gender Sensitization
<input type="checkbox"/>	Social Awareness/ Environment	<input checked="" type="checkbox"/>	Constitutional Rights/ Human Values/ Ethics

Syllabus Revision

Faculty	Management	Board	Hospital Administration
Semester	III	Course Code/ Name	25HAP3CC / Hospital Information System

Unit	Existing	Changes
I	Foundations of Health Informatics and HIS Introduction to Health Informatics and Hospital Information Systems -Evolution and Need of HIS - Role of Information in Healthcare Decision-Making - Role of IT in Hospital Administration - Components and Architecture of HIS - Types of Information Systems in Healthcare - Overview of Health Data Standards	
II	Clinical and Administrative Information Systems Electronic Health Record vs Electronic Medical Record - Clinical Decision Support Systems - Laboratory Information System- Radiology Information System - Pharmacy Information Systems - ICU and Operation Theatre Systems - Patient Registration - ADT - Integration of Clinical and Administrative Systems	
III	Digital Health and E-Healthcare Applications E-Healthcare and Digital Health Ecosystem - Telemedicine and Telehealth - Types - Applications - Challenges - Mobile Health and Wearable Devices - Paperless and Filmless Hospitals - Cloud Computing in Healthcare - Internet of Medical Things - Health Information Updation and Exchange	
IV	Change in Information System Impact of Automation— Costing— Ethical Issues— Securing the information: Privacy and confidentiality— Security— Law— HIPAA— Role of HealthCare Professionals in protecting the Information	Health Informatics Introduction to Health Informatics - Concepts and Scope - DIKW Pyramid in Healthcare - Health Information Lifecycle - Health Information Management - Decision-Making using Health Information - Role of Informatics in Quality Improvement and Patient Safety - Basics of Health Data Analytics - Role of Informatics in Evidence Based Healthcare
V	Information Governance, Ethics and Emerging Trends Data Security in Healthcare - Legal and Ethical Issues in Health Information - Health Information Regulations- HIPAA - Role of Healthcare Professionals in Data Protection – AI in Healthcare -Personalized Medicine - Smart Hospitals and Digital Transformation	Cybersecurity in Hospitals - Blockchain in Healthcare - National Digital Health Initiatives

Percentage of syllabus revised: 40%

Course focuses on

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Skill Development	Entrepreneurial Development
<input checked="" type="checkbox"/>	<input type="checkbox"/>
Employability	Innovations
<input type="checkbox"/>	<input type="checkbox"/>
Intellectual Property Rights	Gender Sensitization
<input type="checkbox"/>	<input checked="" type="checkbox"/>
Social Awareness/ Environment	Constitutional Rights/ Human Values/ Ethics

Syllabus Revision

Faculty	Management	Board	Hospital Administration
Semester	III	Course Code/ Name	25HAP3CD / Research Methods for Management

Unit	Existing	Changes
I	Introduction to Research Methodology Meaning of Research - objectives of research –Types - Approaches of research – Research process - Formulation of Research problem – Techniques involved- Research design – meaning – Need- Features -Types of research design	-
II	Sampling Design Sample - Steps in sampling design- criteria for selecting sampling procedure – characteristics of good sample design –Types of sample designs- probability – probability sampling - Non probability sampling – Sampling errors and bias.	-
III	Data Collection Meaning of Data Collection - Types of data – Primary Vs Secondary data - Sources of data – Methods of data collection-Scales - Techniques–Digital Data Collection Tools- Questionnaire construction –Validity –Reliability of Instruments	Pilot study and Pretesting
IV	Data Processing and Analysis Data processing –Concepts and steps - Types of analysis – Qualitative Vs Quantitative data analyses - Hypothesis – concept - procedures – tests- limitations – Use of SPSS for data management and interpretation - Research Format of the WHO and ICMR - Application of GRIPP (Getting Research into Policy & Planning)	-
V	Interpretation and Report Writing Meaning – Techniques – precautions – Significance-steps – layout of research report- types of reports- Protocol in writing research reports –referencing style - Plagiarism – Research and Publication Ethics	-

Percentage of syllabus revised: 3%

Course focuses on

<input checked="" type="checkbox"/>	Skill Development	<input checked="" type="checkbox"/>	Entrepreneurial Development
<input checked="" type="checkbox"/>	Employability	<input type="checkbox"/>	Innovations
<input type="checkbox"/>	Intellectual Property Rights	<input type="checkbox"/>	Gender Sensitization
<input type="checkbox"/>	Social Awareness/ Environment	<input checked="" type="checkbox"/>	Constitutional Rights/ Human Values/ Ethics

Syllabus Revision

Faculty **Management** **Board** **Hospital Administration**
Semester **III** **Course Code/ Name** **25HAP3DA / Quality Accreditations in Healthcare**

Unit	Existing	Changes
I	Introduction to Accreditation Quality Accreditation – Meaning - Need and importance –Evolution of Quality - Accreditations – Role of Accreditations in healthcare - Vision – Mission - Accreditations in Indian and International Scenario - Benefits and challenges.	-
II	Accreditation and Standards Hospital Accreditation, Accreditation Models- ISO Certification - QCI - NABH – NABL- JCI- an overview	National Quality Assurance Standards
III	Quality Certification systems ISO– Concepts and Elements of ISO – Areas of ISO – ISO 9001 - ISO 14001 - Environment Management Systems- Stages of Environmental Management Standards – Evaluation and Compliance.	-
IV	NABH QCI - Overview of NABH accreditations – Importance and Benefits of NABH to Hospitals - NABH Accreditation Levels - Process – Standards – Documentations –Requirements	-
V	JCI ISQua - JCI accreditations – overview – Objectives of JCI -Need and importance of JCI – Standards – Procedure – Documentations – JCI accredited hospitals in India.	-

Percentage of syllabus revised: 4 %

Course focuses on

<input checked="" type="checkbox"/>	Skill Development	<input checked="" type="checkbox"/>	Entrepreneurial Development
<input checked="" type="checkbox"/>	Employability	<input type="checkbox"/>	Innovations
<input type="checkbox"/>	Intellectual Property Rights	<input type="checkbox"/>	Gender Sensitization
<input type="checkbox"/>	Social Awareness/ Environment	<input checked="" type="checkbox"/>	Constitutional Rights/ Human Values/ Ethics

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BoS

21st

ATTENDANCE OF THE TWENTY FIRST BOARD OF STUDIES MEETING

Faculty: Management

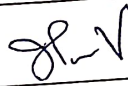


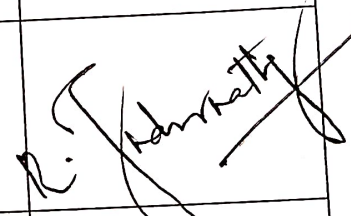

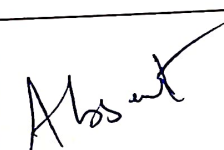
Board: Hospital Administration

VENUE: Seminar Hall 1

DATE: 01/04/2026

TIME: 10.00 A.M

The following members were present for the Board of Studies meeting

S.NO	NAME	POSITION	SIGNATURE
1.	Dr.V.Uma Head	Chairman	
2.	Dr.T. Sunderswaran Associate Professor Department of Management Studies G.R.D College of arts and science Coimbatore.	Member (Subject Expert) (Nominated by Vice Chancellor)	
3.	Prof. T. Jeyarajasekar Principal, College of Hospital Administration Dr Somervell Memorial CSI Medical College, Karakonam Thiruvananthapuram.	Member (Subject Expert) (Nominated by Academic Council)	
4.	Dr. R. Indhumathy Assistant Professor (Senior Grade), PSG Institute of Management Coimbatore.	Member (Subject Expert) (Nominated by Academic Council)	
5.	Dr. Kaavya S V Quality Manager, Government Medical College Hospital Tirupur.	Member (Industrial Expert)	
6.	Ms. Heshma B Operations Executive Ramakrishna Hospitals Coimbatore.	Alumni	





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BoS

21st

7.	Dr. P.R. Muthuswamy Director –Academics, Dr. NGPEI	Special Invitee	
8.	Ms.U. Suji Assistant Professor	Member	
9.	Mr.K.Sukanth Assistant Professor	Member	

Date: 01/04/2026

(Dr.V.Uma)

BoS Chairman/HoD
Department of Hospital Administration
Dr. N. G. P. Arts and Science College
Coimbatore – 641 048