



Dr. N.G.P. ARTS AND SCIENCE COLLEGE

(An Autonomous Institution, Affiliated to Bharathiar University, Coimbatore)
Approved by Government of Tamil Nadu and Accredited by NAAC with 'A' Grade (2nd Cycle)
Dr. N.G.P. – Kalapatti Road, Coimbatore-641048, Tamil Nadu, India
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NAAC
3rd Cycle

Criterion V
Metric 5.1.5

AY 2020-21: Action Taken Report



Ref No: DRNGPASC/SGC/GRR/2020-21/01

STUDENTS GRIEVANCE CELL GRIEVANCE REDRESSAL REPORT

Academic Year 2020-21

S.No	Date	Class & Department	Grievance Received	Action Taken and Status of Grievance
1 & 2	01.09.2020 & 02.09.2020	II M.Com. International Business	1. Virtual Internship in lieu of Summer Internship.	The Principal discussed with every department and directed to provide virtual internship or completing
3	02.09.2020	III B.Com. International Business	1. Virtual Internship in lieu of Summer Internship.	NPIEL course in lieu of summer internship for both UG and PG students. Resolved on 19.10.2020


(Dr.S.N.Selvaraj)
Coordinator-SGC


(Dr.S.Saravanan)
Dean – Student Affairs


(Prof. Dr.V.Rajendran)
Principal



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STUDENTS GRIEVANCE CELL GRIEVANCE REDRESSAL REPORT

Academic Year 2020-21

S.No	Date	Class & Department	Grievance Received	Action Taken and Status of Grievance
1	08.09.2020	III B.Com. with Computer Applications	1. Virtual Internship in lieu of Summer Internship.	The Principal discussed with every department and directed to provide virtual internship or completing NPTEL course in lieu of summer interaship for both UG and PG students.
2	08.09.2020	III B.Com. with Computer Applications	1. Virtual Internship in lieu of Summer Internship.	Resolved on 19.10.2020
3	10.09.2020	III B.Sc. Computer Science	1. Extra online classes needed due to network problem.	The Principal discussed with every department regarding online classes and directed to take extra / revision classes for the students. Resolved on 19.10.2020


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AY 2019-20: Action Taken Report



Ref No: DRNGPASC/SGC/GRR/2019-20/01


STUDENTS GRIEVANCE CELL GRIEVANCE REDRESSAL REPORT

Academic Year 2019-20

S.No	Date	Class & Department	Grievance Received	Action Taken and Status of Grievance
1	07.08.2019	III B.B.A.(CA)	1. Family Issues – Non-concentration in Class.	The Principal discussed with concerned department and directed to give suggestions to come over the problem. Resolved on 26.08.2019
2	07.08.2019		2. Family Problem – Request for Extra Time for Paying Fees.	The Principal discussed with AO and instructed to gratify the grievance. Resolved on 28.08.2019
3	12.08.2019	III B.Sc. Clinical Lab Technology	1. Homesick – Feeling Stressed.	The Principal discussed with department staff and directed to take extra care to bring him normal. Resolved on 30.08.2019


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STUDENTS GRIEVANCE CELL GRIEVANCE REDRESSAL REPORT

Academic Year 2019-20

S.No	Date	Class & Department	Grievance Received	Action Taken and Status of Grievance
1	05.09.2019	I B.Com. Corporate Secretaryship	1. Sports Activities – Request to use Playground after class hour	The Principal discussed with physical director and directed to allow the students to use the playground after the class hours. Resolved on 23.09.2019
2	13.09.2019	III B.Com. Finance	1. Taking class for full hours – No free time	The Principal discussed with concerned department and directed to gratify the grievance accordingly. Resolved on 25.09.2019
3.	13.09.2019	II B.B.A.(CA)	1. Not treating well in the classroom.	The Principal discussed with class advisor and instructed to solve the problem. Resolved on 30.09.2019


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Ref No: DRNGPASC/SGC/GRR/2019-20/03

STUDENTS GRIEVANCE CELL GRIEVANCE REDRESSAL REPORT

Academic Year 2019-20

S.No	Date	Class & Department	Grievance Received	Action Taken and Status of Grievance
1	15.10.2019	I B.Sc. Chemistry	1. Sports Activities – Request to use Playground after class hour	The Principal discussed with physical director and directed to allow the students to use the playground for sports activities after the class hours. Resolved on 24.10.2019


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Ref No: DRNGPASC/SGC/GRR/2019-20/04

STUDENTS GRIEVANCE CELL GRIEVANCE REDRESSAL REPORT

Academic Year 2019-20

S.No	Date	Class & Department	Grievance Received	Action Taken and Status of Grievance
1	04.02.2020	I B.Sc. Biochemistry	1. Request for Multi-Cultural Events	The Principal discussed with every department and directed to organize Multi-Cultural Events for all the students. Resolved on 29.02.2020
2	06.02.2020	I B.Sc. Physics	1. Request for Multi-Cultural Events	
3.	10.02.2020	I B.Com. Banking & Insurance	1. Request for Multi-Cultural Events	
4	12.02.2020	B.Sc. Chemistry	1. Request for Multi-Cultural Events	
5	14.02.2020	I B.A. English	1. Request for Multi-Cultural Events	
6	14.02.2020			


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AY 2018-19: Action Taken Report




Ref No: DRNGPASC/SGC/GRR/2018-19/05

STUDENTS GRIEVANCE CELL GRIEVANCE REDRESSAL REPORT

Academic Year 2018-19

S.No	Date	Class & Department	Grievance Received	Action Taken and Status of Grievance
1	18.02.2019	I B.B.A.(CA)	1. Difficult to Understand Subjects in English Medium	The Principal discussed with concerned staff and directed to provide required guidance regarding the grievance. Resolved on 11.03.2019
2	19.02.2019	II B.B.A.(CA)	1. Other Students are not Friendly in the Classroom.	The Principal discussed with concerned class advisor and directed to resolve the problem. Resolved on 14.03.2019
3	20.02.2019	I B.B.A.(CA)	1. Difficulty in Sitting in the Classroom Continuously.	The Principal discussed with concerned staff and directed to find reason to solve the grievance, Resolved on 20.03.2019


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Ref No: DRNGPASC/SGC/GRR/2018-19/04


STUDENTS GRIEVANCE CELL GRIEVANCE REDRESSAL REPORT

Academic Year 2018-19

S.No	Date	Class & Department	Grievance Received	Action Taken and Status of Grievance
1	10.12.2018	II B.B.A.(CA)	1. Request for Interaction with Industry People.	The Principal discussed with every department and directed to organize industry interaction for all the students.
2	12.12.2018			
3	15.12.2018	III B.B.A.(CA)	1. Request for Interaction with Industry People.	Resolved on 03.01.2019
4	15.12.2018			


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Academic Year 2018-19

S.No	Date	Class & Department	Grievance Received	Action Taken and Status of Grievance
1	05.10.2018	II B.Sc. Biotechnology	1. Request for Training in the Laboratory.	The Principal discussed with concerned department and instructed to arrange necessary training for the students.
2	09.10.2018	II B.Sc. Microbiology	1. Request for Training in the Laboratory.	Resolved on 24.10.2018


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Academic Year 2018-19

S.No	Date	Class & Department	Grievance Received	Action Taken and Status of Grievance
1	21.08.2018	II B.B.A.(CA)	1. Misunderstanding with Friends in the Classroom	The Principal discussed with class advisor and directed to provide guidance in this regard. Resolved on 24.09.2018
2	07.09.2018	I B.A. English	1. Family Problem – Not able to Score More Marks	The Principal discussed with concerned department and directed to provide required advice to score more marks. Resolved on 26.09.2018
3	07.09.2018	II B.Sc. Biochemistry	1. Request for Training in the Laboratory.	The Principal discussed with concerned department and instructed to arrange necessary training for the students. Resolved on 28.09.2018


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STUDENTS GRIEVANCE CELL GRIEVANCE REDRESSAL REPORT

Academic Year 2018-19

S.No	Date	Class & Department	Grievance Received	Action Taken and Status of Grievance
1	10.08.2018	I.B.A. English	1. Hostel – Homesick – Getting Worried.	The Principal discussed with hostel warden and directed to take extra care to bring him normal. Resolved on 30.08.2018
2	13.08.2018	I.B.Sc. Clinical Lab Technology	1. Tamil Medium – Difficult to Understand Subjects	The Principal discussed with concerned department and directed to provide necessary revision to overcome the difficulty. Resolved on 31.08.2018


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AY 2017-18: Action Taken Report



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Ref No: DRNGPASC/SGC/GRR/2017-18/01


STUDENTS GRIEVANCE CELL

Grievance Redressal Report

Academic Year 2017-18

S.No	Date	Class & Department	Grievance Received	Action Taken and Status of Grievance
1	07.07.2017	I B.Sc. Mathematics (CA)	1. Request for Slow Teaching.	The Principal discussed with concerned staff and directed to gratify the grievance. Resolved on 24.07.2017
2	08.07.2017	II B.Com. Corporate Secretaryship (CA)	1. Days Extension for Returning Library Books	The Principal discussed with Librarian and directed necessary action. Resolved on 26.07.2017


Coordinator-SGC


Principal
26/7/17





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Ref No: DRNGPASC/SGC/GRR/2017-18/02

STUDENTS GRIEVANCE CELL

Grievance Redressal Report

Academic Year 2017-18

S.No	Date	Class & Department	Grievance Received	Action Taken and Status of Grievance
1	05.09.2017	I B.Sc. Computer Science	1. Problem to have friendship with other students.	The Principal discussed with concerned class advisor and directed to resolve the problem. Resolved on 20.09.2017
2	08.09.2017	III B.B.A.(CA)	1. Family Issues – Mentally Distressed	The Principal discussed with concerned department staff and directed to give suggestions to come over the problem. Resolved on 27.09.2017


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Principal
27/9/17





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STUDENTS GRIEVANCE CELL

Grievance Redressal Report

Academic Year 2017-18

S.No	Date	Class & Department	Grievance Received	Action Taken and Status of Grievance
1	22.01.2018	I B.Sc. Mathematics	1. Request to get the French question paper in printed form.	The Principal discussed with COE and instruction given to the concerned staff to issue the French question paper in the printed form. Resolved on 20.02.2018
2	07.02.2018	I B.Com. with Computer Applications	1. Request for extending Library hours.	The Principal discussed with Librarian and directed to provide additional hours for the students. Resolved on 22.02.2018


Coordinator-SGC


Principal
22/2/18





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AY 2016-17: Action Taken Report



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STUDENTS GRIEVANCE CELL

Grievance Redressal Report

Academic Year 2016-17

S.No	Date	Class & Department	Grievance Received	Action Taken and Status of Grievance
1	09.08.2016	IB.B.A.(CA)	1. Homesick – Feeling unhappy	The Principal discussed with concerned department and directed to resolve the grievance. Resolved on 26.08.2016
2	09.08.2016	IB.B.A.(CA)	2. Unable to Listen Class Continuously	
3	12.08.2016	IB.Com.(CA)	1. Days Extension for Returning Library Books	The Principal discussed with Librarian and directed necessary action. Resolved on 29.08.2016


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29/8/16





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S.No	Date	Class & Department	Grievance Received	Action Taken and Status of Grievance
1	15.09.2016	II B.B.A.(CA)	1. Family Problem – Late for Class	The Principal discussed with concerned department and directed to resolve the grievance. Resolved on 27.09.2016
2	15.09.2016	III B.B.A.(CA)	2. Family Issues – Non-concentration in Class	


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29/9/16



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S.No	Date	Class & Department	Grievance Received	Action Taken and Status of Grievance
1	21.12.2016	II B.Sc. Computer Technology	1. Request for Additional / Diploma Course.	The Principal discussed with concerned department and directed staff to guide the student to learn additional courses of his interest. Resolved on 10.01.2017
2	26.12.2016	I B.Com. Professional Accounting	1. Problem in Understanding Subjects.	The Principal discussed with concerned department staff and directed to provide necessary guidance regarding the grievance. Resolved on 18.01.2017


Coordinator-SGC


Principal
12/1/17

