

**Name** : KAVIYA A  
**Designation** : Assistant Professor  
**Department** : Hospital Administration  
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### Academic Qualifications

Degree	Branch	Institution / University Name	Year
M.Sc.	Hospital Administration	PSG College of Arts & Science	2026
B.Voc.	Food Processing Technology	PSG College of Arts & Science	2022

### Additional Qualifications

Dip. / Cert.	Area of Specialization	Institution / Agency Name	Year
Certificate	Entrepreneurship	Maiyyam	2024
Certificate	Managing Service	NPTEL	2024

### Books/ Book Chapters Publication

- **Adapting to the future: The role of Continuous Innovation in Insurance**, Dr. R. Ashok Kumar, Ms. A. Kaviya, 1<sup>st</sup> Edition, Shanlax Publications, 2025, 978-93-92150-22-7.

### Presentations in Conference/ Seminar

- **Governance and Policy Frameworks for Environmental Sustainability in Digitally Enabled Healthcare System**, Digital Innovation and Transformation with Emerging Trends for Sustainable Development, Dr. N.G.P. Arts and Science College, Coimbatore, 23-Jan-26 & 24-Jan-26.

### Participation in Conference/Seminar

- Innovative Holistic Health: Integrating Traditional Therapies, PSG College of Nursing, 03-Jan-2026.
- People Perception towards Digital Healthcare Services: Healthcare 360%, PSG College of Arts & Science, Coimbatore, 13-Mar-2025.

### Participation in Workshop

- **Hands-On Workshop in SPSS & AMOS**, PSG College of Arts & Science, 29-Dec-2025 & 30-Dec-2025.