



Name : U.Suji

Designation : Assistant Professor

Department : Master of Hospital Administration

Qualification : MBA., M. Phil., NET.(Ph.D)

Experience : Teaching: 6 years Industry: 7 Years

Area of Specialization(s) : General management, Human Resource Management, Total Quality Management, Marketing Management.

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Academic Qualifications

Degree	Branch	Institution / University Name	Year of Graduation
Ph.D	Management	Dr.N.G.P Arts and Science	Pursuing
NET	Management	UGC/ NTA	2019
M.Phil.	Management	BSMED, Bharathiar University, Coimbatore	2018
MBA	Management (Human Resource Management)	Bharathiar University, Coimbatore	2009
BCS	Corporate Secretaryship	PSG college of arts and science	2007

Additional Qualifications

Diploma / Vocational / Certification	Area of Specialization	Institution / University / Agency Name	Year
Certification	Principles of Management	NPTEL	2025
Certification	Healthcare-Associated Infection Prevention and Control	Quality council of India	2025

Research Publications (Indexed)

U.Suji, Dr.S.Mohan , **A Study on Manpower Contingency Plan in a Private Multi- Specialty Hospital at Coimbatore**, YMER, Volume 23 Issue 3, 2024, ISSN: 0044-0477

U.Suji, Abhirami & et.al , **A study on health hazards among nursing staff in multispeciality hospital at thiruvananthapuram**, , Communication and Management Journal, Volume 9 Issue 4, 2024

U.Suji, M.Balaji & et.al, **A study on TAT monitoring in Radiology, Pharmacy and wellness department in multispeciality hospital , cochin** , YMER, Volume 23: Issue 04, April 2024, ISSN: 0044-0477

U.Suji, S.Sundar raj perumal & et.al, **A study on Optimizing Healthcare Services and Complaints In a Large Multi- Speciality Hospital Through the Implementation of software and webpage** , Communication and Management Journal, Volume 9: Issue 04, 2024, Page No : 434 ISSN: 2269-7195

International

U.Suji, Dr. S.Krishnaraj, **A Study on Disability With Specific Emphasis on Depression**, Vidyaniketan- Journal of Management Research, Special Issue March 2018, ISSN: 2320-3951.

U.Suji,Abiya Machado, **A Study on Employees Attrition, in One of the Multispecialty Hospitals in Hyderabad**, International Journal for Research in Applied Science & Engineering Technology (IJRASET), Vol. 8, Issue. 04, April 2020, ISSN: 2321-9653.

U.Suji,V.N. Nehala, **A Study on Stress Level Among Admin and Paramedical Staff in a Well Reputed Hospital, Cochin**, International Journal of Creative Research Thoughts (IJCRT), Vol. 5, Issue.03, April 2020. ISSN: 2320-2882.

U.Suji, R. Nirmala “**A Study on Compliance of Electronic Medical Records at One of the Leading Hospital in Coimbatore**”, International Journal of Scientific Research in Engineering and Management (IJSREM), Volume:04, Issue:03, March 2020 ISSN No: 2582-3930

U.Suji, Sandhya Shree, “**A Study on Compliance of Drug Prescription Error, with Special Reference to Four Clinic (UVEA,Glaucoma, Orbit and Paediatric) at One of the Ophthalmic Eye Hospital in South Zone of Tamilnadu**”, International Journal for Research in Applied Science & Engineering Technology (IJRASET)Volume:08, Issue:03, March 2020, ISSN No: 2321-9653

U.Suji,K.Vaanmathi, **A Study on Assessment of Biomedical Equipment Utilization in Surgical Intensive Care Unit (SICU-I), in One of the Preeminent Hospital in South Zone of Tamilnadu**, International Journal of Creative Research Thoughts (IJCRT), Vol. 8, Issue.04, April 2020, ISSN: 2320-2882.

U.Suji, B.Vishnu Priya, **A Study on Job Satisfaction among the Employees at One of the Leading Hospital in Bangalore**, International Journal of Scientific Research in Engineering and Management (IJSREM), Vol. 04, Issue. 04, March 2020, ISSN: 2582-3930.

R.Dhivya, Mrs.U.Suji, **A study on turnaround time in treatment of eye injury patients in emergency ward at one of the ophthalmic eye hospital in south zone of Tamilnadu**, International Journal Of Engineering Development and Research, Vol 8, Issue 2, 2020, ISSN: 2321-9939

Mrs.U.Suji, M.Priya, **A Study on Effect Of Time Management in One Of The Multispeciality Hospital inChennai**, International Journal of Scientific Development and Research (IJSDR), April 2020, Vol 5, Issue 4, ISSN:2455-2631

Mrs.U.Suji, K.Revathi, **A Study On Delay In Discharge Process In One Of Multispeciality Hospital Tanjore**, March-April 2020, Vol 4, Issue 3, ISSN:2456-6470

Mrs.U.Suji, Ms. Agnes Thankachan, **A Study On Employee Satisfaction In One Of The Leading Multi-Speciality Hospital In Kerala**, International Journal for Research in Applied Science & Engineering Technology (IJRASET), Volume 9 Issue IV Apr 2021, ISSN: 2321-9653

Mrs.U.Suji, Ms. Harshitha poornima, **A Study on Exit Interview Analysis in One of the Leading Hospitals in Madurai**, International Journal for Research in Applied Science & Engineering Technology (IJRASET), Volume 9 Issue IV Apr 2021, ISSN: 2321-9653

Mrs.U. Suji, A.Mosses joiel, **A Study On Performance Evaluation Of Quality Of Patient Care In Micu In Terms Of Apache Scoreat One Of The Leading Hospital In Bangalore**, International Journal of Scientific Research in Engineering and Management (IJSREM) , Volume 05 Issue 04, April 2021, ISSN: 2582-3930

Mrs. U. Suji, Mr.R. Ravi Mirandi, **A Study on the Effectiveness of Recruitment and Selection Policy (Post Covid) In One of the Leading Hospitals in Kolkata**, International Journal of All

Research Education and Scientific Methods (IJARESM), Volume 9, Issue 4, April -2021, ISSN: 2455-6211

Mrs. U. Suji, P. Sathiyavathi, A Study On Employee Attrition In One Of The Leading Hospital, International Research Journal of Engineering and Technology (IRJET) , Volume: 08 Issue: 04 | Apr 2021, ISSN: 2395-0056

Mrs. U. Suji, Ms. Shruthi, A Study On Effectiveness Of Teamwork Among Employees In One Of The Leading Hospital In Trichy, International Research Journal of Engineering and Technology (IRJET), Volume: 08 Issue: 04 | Apr 2021, e-ISSN: 2395-0056

Mrs. U.Suji, S. Niresh, A Study On Quality Of Patient Records In Pulmonology Department At One Of The Multispeciality Hospital, International Research Journal of Modernization in Engineering Technology and Science, Volume:03/Issue:04/April-2021, e-ISSN: 2582-5208

Mrs. U.Suji, N.Nandhini, A Study On Job Satisfaction Among Employees In One Of The Multi-Speciality Hospital, EPRA International Journal of Economics, Business and Management Studies (EBMS), Volume: 8 | Issue: 4| April 2021, ISSN: 2347-4378

Ms. U. Suji, Aarthy.B, A Study On Awareness Of Hazardous Waste Management In Government Periyar Hospital, Mayiladuthurai, International Journal For Research Trends And Innovation (IJRTI), 2456-3315, May 2022, Vol. 7, Issue 5

Ms. U. Suji, Manikandan. R, A Study On Satisfaction Of Performance Appraisal In One Of The Super Speciality Hospital In Coimbatore, International Journal For Scientific Research And Development, 2321-0613, May 2022, Vol. 10, Issue 3

Ms. U. Suji, P. Monika, A Study On Patient Safety Awareness Among Hospital Employees In One Of The Leading Hospital, Coimbatore, Journal Of Emerging Technologies And Innovative Research (JETIR), 2349-5162, May 2022, Vol 9, Issue 5

Ms. U. Suji, Preveen Chander, Failure Mode And Effect Analysis (Fmea) With Special Reference To Icu, Emergency Department And Bio-Medical, International Research Journal Of Engineering And Technology, 2395-0056, May 2022, Vol 9, Issue 5

Ms. U. Suji, Sowmiya.S, **A Study On Workplace Safety Awareness Among The Employees In Ishwarya Fertility Centre, Coimbatore**, International Journal For Research In Applied Science And Engineering Technology, 2321-9653, May 2022, Vol 10 Issue 5

Ms. U. Suji, D. Vigneswari, **Aligning Paper Format Of Ip Medical Records With Emr Format Incorporating At Department Level Customization And Implementation In One Of The Leading Hospital In Chennai**, International Journal Of Creative Research Thoughts, 2320-2882, May 2022, Vol 10, Issue 5

Ms. U. Suji, Nisha.M, **A Study On Inpatient Satisfaction In One Of The Speciality Hospitals In Coimbatore**, International Journal For Research Trends And Innovation(IJRTI), 2456-3315, Vol 7, Issue 5

Ms. U. Suji, Rubika.S, **A Study On Work Safety Among Lab Employees In One Of The Leading Hospitals In Gobichettipalayam**, International Journal For Scientific Research And Development, 2321-0613, May 2022, Vol 10, Issue 3

Ms. U. Suji, B. Alageshwaran, **A Study On Patient Satisfaction In Out Patient Department At Single Speciality Hospital, Coimbatore**, International Research Journal Of Modernisation In Engineering Technology And Science, 2582-5208, May 2022, Vol 4, Issue 5

Ms. U. Suji, K.Deepika, **A Study On Awareness And Usage Of Personal Protective Equipment In radiology Department In One Of The Multispeciality Hospitals In Coimbatore**, International Journal of Scientific Research in Engineering and Management (IJSREM), 2582-3930, April 2023, Vol 7, Issue 4

Ms. U. Suji, Mr.Ajith K, **Analysis of Referral Marketing Strategies from Peripheral Clinic to Neurology at One of the Leading Multi-Speciality Hospitals in Coimbatore**, International Journal of Scientific Research in Engineering and Management (IJSREM), 2582-3930, May 2023, Vol 7, Issue 4

Ms. U. Suji, E. Elavarasi, **A Study On Patient Satisfaction In Master Health Checkup, In One Of The Multispeciality Hospitals In Coimbatore**, International Journal of Scientific Research in Engineering and Management (IJSREM), 2582-3930, April 2023, Vol 7, Issue 4

Ms. U. Suji, Hemalathapandy.M, **A Study on Adherence to Radiation Safety for Employees in Multispeciality Hospital.**, International Journal of Scientific Research in Engineering and Management (IJSREM), 2582-3930, April 2023, Vol 7, Issue 4

Ms. U. Suji, A. Magalingam, **A Study On Delay In Insurance Patients Discharge At A Multispeciality Hospital In Kerala**, International Journal of Scientific Research in Engineering and Management (IJMR), 2455-3662, May 2023, Vol 9, Issue 5

Ms. U. Suji, M.Muthuharish, **A Study On Job Satisfaction Among Nurses In A Specialty Hospital In Bangalore**, International Journal of Scientific Research in Engineering and Management (IJSREM), 2582-3930, April 2023, Vol 7, Issue 4

Ms. U. Suji, G.Prasanna, **A Study On Patient Satisfaction In Master Health Check, In One Of The Multi-Speciality Hospital In Bangalore**, International Journal of Scientific Research in Engineering and Management (IJSREM), 2582-3930, April 2023, Vol 7, Issue 4

Ms. U. Suji, Samuel raj, **A Study On Protocol Variations In Medicine, Ent, Surgery, Dermatology, Ortho, Dental Opd In A Multispeciality Hospital In Vellore.**, International Journal of Scientific Research in Engineering and Management (IJSREM), 2582-3930, April 2023, Vol 7, Issue 4

Ms. U. Suji, Sivasankari K, **A Study on Hazmat Storage and Handling Protocol in Multispeciality Hospital**, International Journal of Scientific Research in Engineering and Management (IJSREM), 2582-3930, April 2023, Vol 7, Issue 4

Ms. U. Suji, S. Srimath, **A Study On Awareness On Work Safety Measures Among Housekeeping Employees**, In One Of The Multispeciality Hospitals In Coimbatore, International Journal of Scientific Research in Engineering and Management (IJSREM), 2582-3930, April 2023, Vol 7, Issue 4

Ms. U. Suji, Sree lekshmi.S, **A Study on Patient Satisfaction Towards Wellness Health Check-Up in a Multi- Specialty Hospital ,at Kochi**, International Journal of Scientific Research in Engineering and Management (IJSREM), 2582-3930, April 2025, Vol 9, Issue 4

Ms. U. Suji, Sherin Shahana, Enhancing Community Safety Through Basic Life Support (BLS) Training: A Study at a Multi-Specialty Hospital, Kochi, International Journal of Scientific Research in Engineering and Management (IJSREM), 2582-3930, April 2025, Vol 9, Issue 4

Ms. U. Suji, Dr. G. Sowmiya, Enhancing Manpower Utilization in Hospital Facilities: A Time and Motion Study of Runners (Transporters) at a Multispecialty Hospital in Chennai, International Scientific Journal of Engineering and Management (IJSEM), 2583-6129, April 2025, Vol 4, Issue 4

Ms. U. Suji, S. Srinidhi, A Study on Complaints action and Prevention Plan in one of the leading Hospitals in Coimbatore, International Journal of Scientific Research in Engineering and Management (IJSREM), 2582-3930, April 2025, Vol 9, Issue 4

Ms. U. Suji, Neethu, A Study on Satisfaction Level of Cashless Insurance Claim at Private Multispecialty Hospital, International Scientific Journal of Engineering and Management (IJSEM), 2583-6129, April 2025, Vol 4, Issue 4

Ms. Abirami.V, Ms. U. Suji, A Study on Implementation of OP feedback system, TIJER International Research Journal, 2349-9249, April 2025, Vol 12, Issue 4

Ms. U. Suji, Mr. S. Vinojan, A Study on Post-Discharge Calls and Their Impact on Patient Health, International Scientific Journal of Engineering and Management (IJSEM), 2583-6129, April 2025, Vol 4, Issue 4

Book Publications

- 1) Power to Empower, Dr. S. Krishnaraj & U. Suji, Mayas Publication, 2020, ISBN: 978-3-659-81225-5.

Presentation in Conference

- 1) A Study on disability with specific emphasis on depression, A two day International conference on 5S- “Strategy, System and Service for Sustainability and Scalability of Business”, Pondicherry University School of Management, Department of Management studies, 23/03/2018 & 24/03/2018
- 2) Spread the spark 23-Celebrating Teachers, Two days Conference organized by Confederation of Indian Industry (CII), 7 September & 8 September 2023

- 3) Research on Revolutionizing in Healthcare in India, International Conference on the accelerated Digital Transformation: An Approach to Sustainability in Business, GRD Academy of Management, 22 march 2024
- 4) Bridging Trust and accessibility: Public Perception of Traditional Vs, Digital Healthcare, International Conference on Digital Health 360 degree, PSG College of Arts and Science, 7 March 2025

Participation in Workshop

- 1) **Research Analysis Using SPSS**, Dr.G.R.Damodaran College of Arts and Science, 20-Feb-18.
- 2) **Creating Awareness on Menstrual Health and Hygiene Management Among Rural and Tribal Adolescent Girls in Pollachi Taluk**, Bharathiar University Arts and Science College, Pollachi, 23 & 24-Feb- 2018
- 3) **Introduction To 'R' Software For Statistical Analysis**, BSMED, 27 & 28- Oct- 18
- 4) **One Day Workshop on Outcome Based Education (OBE)**, Dr. N.G.P. Arts and Science College, Coimbatore and ipsr solutions limited, 04- March-2023
- 5) **Indian Council of Social Science Research Southern Regional Centre sponsored A three days National Workshop on Advanced Research Methodologies and Analytical Tools (SPSS, AMOS &R) for Social Science Researchers**, Dr. N.G.P. Arts and Science College, Coimbatore, 29 to 31- March-2023
- 6) **One Day IARP sponsored National Workshop on “Beneficial Applications of Radiation Technology and Indian Nuclear Energy Programme”**, Dr. N.G.P. Arts and Science College, Coimbatore in association with KMCH Institute of Allied Health Sciences, Coimbatore, August 31, 2023
- 7) **One Day National Workshop NEP 2020: Opportunities and Challenges of HEIs in Achieving Gross Enrolment Ratio in Creating Human Resources to the paradigm Industry Requirements**, Dr. N.G.P. Arts and Science College, Coimbatore, 16 February, 2024
- 8) **One day workshop on Outcome based Education** at Dr.N.G.P arts and Science College in association with ipsr solutions limited
- 9) **One day workshop on Beneficial Applications of Radiations Technology and Indian Nuclear Energy Programme**, Department of Medical Physics, Dr. N.G.P Arts an Science College, 31st August 2023

- 10) **ICSSR sponsored National Workshop on NEP -2020: Opportunities and challenges of HEI's in Achieving Gross Enrollment Ratio (GER) in Creating Human Resources to the Paradigm Industry Requirements**, Dr. N.G.P. Arts and Science College, 16 February 2024
- 11) **The Checklist Manifesto: Preparedness for Effective disaster Management**, Aster Prime Hospital in association with 4th Edition CAHO SAKON 2025, Hyderabad. 19-Sep-2025

Participation in Orientation Programme / Short Term Courses

UGC Sponsored short term course on Gender Sensitization – Women Empowerment conducted by UGC-Human Resource Development Centre, Bharathiar University, 14-March-18 to 16-March-18.

Participation in Faculty Development Programme

- 1) **Seven days Faculty Development Programme on “NAAC Revised Accreditation Framework & OBE Assessment Methodology**, Dr. N.G.P Arts and Science College, 27 May to 2 June -19
- 2) **Developing Innovative Teaching Methods**, IBS ICFAI business school, Hotel CAG Pride Coimbatore, July 26 2019
- 3) **Virtual Trainer’s Training Programme on Entrepreneurship**, Entrepreneurship Development Institute of India, Ahmedabad, 24-28-August- 2020
- 4) **Five days Faculty Development Programme on “Empowering Education for Innovation - A NEP Perspective”**, Dr.N.G.P Arts and Science College, 30 June to 4 July-2023
- 5) **One Week Faculty Development Programme on “AI Powered Learning: Shaping the future of Education”**, Vivekanandha Arts and Science college for women, 20-01-2025 to 25-01-2025
- 6) **ATAL’s Empowering Managerial Education: Integrating AI in Teaching & Assessment with Practical Insights**, Ishan Institute of Management and Technology. 18-Aug-2025 to 23-Aug-2025.
- 7) **NEP 2020 Orientation and Sensitization Programme**, UGC-MMTTC, Mizoram University. 06-Nov-2025 to 14-Nov-2025.

Conference /Seminar/ Workshop Organised

- 1) Cordinator/ Member, National Conference on Contemporary perspectives and Development in Humanities and Management / Conference, Dr.N.G.P. Arts And Science College, Coimbatore 11.03.2020

- 2) Cordinator, Workshop on “Introduction to „R“ Software for Statistical Analysis” BSMED, Bharathiyar university. Coimbatore. 27& 28 October 2018
- 3) Organised Dr. Purnai Endowment Lecture on Kidney Health for Poor through Charity from the Corporate sector, 28th October 2023
- 4) Organising Secretary, ICSSR Sponsored National Seminar on Navigating the Future: Aging and Social Security in the 21 st Century (“Vision Viksit Bharat”), 30 th January 2025
- 5) Organised Dr.Purani Endowment Lecture on “ Building a Culture of safety in Hospitals: The Role of Healthcare Professionals”, Dr.N.G.P Arts and Science College, 26 th February 2025
- 6) Coordinator, Kanam’25, A Techno Cultural Events, Dr.N.G.P Arts and Science College, 6 th ,7 th , 8 th & 9 th February 2025
- 7) Coordinator, Workshop on “Personal Empowerment in Emergency Response”, Alert NGO, Dr.N.G.P Arts and Science college 13 September 2025

Invited Speaker/Session Chair-Conference/Seminar /Workshop

- 1) Invited Speaker, Seminar on Stress Management, Wellness club, Dr.N.G.P. Arts and Science College, Coimbatore
- 2) External Expert at Dhanalakshmi Srinivasan University

Award & Honors

Awards / Honors	Agency / Institute	Year of Award
Best Work Paper	Dr.N.G.P. Arts And Science College, Coimbatore	2021
Received fund – Rs7500 for project “ Effect of implementing effluent treatment plant in slum areas in coimbatore	TNSTC	2022
Received Fund ICSSR- SRC Hyderabad to conduct National Seminar on Navigating the Future: Aging and Social Security in the 21 st Century	ICSSR- SRC- Hyderabad	2024

Technical Skills

- 1) Under gone a course on Advance Software Testing Module in Indian Institute of Software Technology (IIST)
- 2) Good knowledge about the common US Payroll applications like HRMS, E-Workplace etc
- 3) Knowledge in MS office