

**Name** : Dr.A.Ragukumar  
**Designation** : Associate Professor  
**Department** : Management Studies  
**Qualification** : MA, MBA, PGDED, PhD  
**Experience** : Teaching – 15.4Years | Research – Years - 2 Years |  
**Specialization: Human Resource**  
**Email** :aragu@drngpasca.ac.in



### Academic Qualifications

Degree	Branch	Institution / University Name	Year
Ph.D.	Management	Bharathiar University	2020
MBA	Finance & HR	Sankara Institute of Management Science, Bharathiar University Coimbatore	2009
MA	Economics	Bharathiar University Coimbatore	2016
BA	Economics	Government Arts College, BharathiarUniversity	2006

### Additional Qualifications

Dip. / Cert.	Area of Specialization	Institution / Agency Name	Year
PGDED	EntrepreneurDevelopment	Sankara Institute of ManagementScience, Bharathiar University Coimbatore	2009

### Research Guidance

Programme	No. of Scholars	
	Awarded	Pursuing
Ph. D.		2

### Research Publications

❖ Dr.A.Ragukumar, Transformative Impacts of Design Thinking on Enhancing Learning Experiences: An Empirical Study, International Journal of Interdisciplinary Organizational Studies, Volume 18., Issue2, Issue2. July -December, 2023

- ❖ Dr.A.Ragukumar, A Study on Stress Management Among College Students with Special Reference to Arts and Science Colleges, Journal of the Asiatic Society of Mumbai, Vol.XCIX., ISSN: 0972-0766. August, 2023
- ❖ Dr.A.Ragukumar, The Impact of Stress Management on Students Academic, Journal of the Asiatic Society of Mumbai, Volume 18., Vol.XCIX, ISSN: 0972-0766. August, 2023
- ❖ Dr.A.Ragukumar, Time Management Among College Students: Eur.Chem. Bull., 2023,12(12), 849-854
- ❖ Dr.A.Ragukumar, Transformative Impacts of Design Thinking on Enhancing Learning Experiences: An Empirical Study, International Journal of Interdisciplinary Organizational Studies, Volume 18., Issue2, Issue2. July -December, 2023
- ❖ Dr.A.Ragukumar, An Empirical Analysis of Factors Influencing Customer Relationship Management Practices Pursued by Select Private Sector Banks in TamilNadu, Eur.Chem. Bull.2023,12(Special Issue 4), 8280-8291
- ❖ Dr.A.Ragukumar, A Study about Women on Rural Farming, International Journal of Research and Analytical Reviews (IJRAR), Volume 9., Issue2., ISSN:2348-1269
- ❖ Dr.A.Ragukumar, Students Empowerment in Academics – International Journal of Research and Analytical Reviews (IJRAR), International Journal of Interdisciplinary Organizational Studies, Volume 9 Issue 3, ISSN:2348-1269
- ❖ Dr.A.Ragukumar, “Emotional Intelligence and Students Achievement in Academics – International Journal of Research and Analytical Reviews (IJRAR), Volume 9,Issue2. ISSN:2348-1
- ❖ Dr.A.Ragukumar, A Study on Customer Satisfaction on Selected E-Banking Services Provided by TamilNadu Based Provide Sector Commercial Banks in Coimbatore District, International Journal of Research and Analytical Reviews (IJRAR) Volume 9, Issue 3, (IJRAR), ISSN:2348- 1269.
- ❖ Dr.A.Ragukumar, A Study on Patent Perception Towards Service Quality in Health Care Sector, International Journal of Research and Analytical Reviews (IJRAR), Volume 9., ISSN:2319-2828.
- ❖ Dr.A.Ragukumar, “The Practice of Knowledge Management in BPO – A Preliminary Study on IRACST, International Journal of Commerce, Business and Management, Volume 15., Issue2, Issue2. July -December, 2023

- ❖ A Preliminary Investigation of Knowledge Creation Practices in Unaided Arts and Sciences College Teaching Faculty Members - MERC Global's International Journal of Management, Vol. 6, Issue 3, pp. 77-81. 2018.

### **Presentations in Conference/ Seminar**

Hospital Service Quality and Patient-Centric Care: A Study of Satisfaction Gaps in Multi-Specialty Hospitals in Coimbatore, International Conference on Sustainable Economic Growth Through Digital Revolution, Kristu Jayanti Deemed to be University, Bengaluru, 25&26 Sep 2025 organized date of event.

An Empirical Investigation of Occupational Stress, Coping Mechanisms and Job Satisfaction among Arts and Science Faculty Members, Coimbatore, International Conference on Sustainable Economic Growth Through Digital Revolution, Kristu Jayanti Deemed to be University, Bengaluru, 25&26 Sep 2025 organized date of event.

### **Participation in Conference/Seminar**

- ❖ One Day Workshop on Outcome Based Education, Dr.N.G.P Arts and Science College in association with ispr solutions limited, 4 march 2023
- ❖ One-Day Seminar on Academic & Administration Audit, AJK College of Arts and Science College, Coimbatore, February 12, 2016
- ❖ One-Day Workshop on Financial Planning, Security Exchange of Board of India, 15 September 2015
- ❖ One-Day Workshop on Engulfing Skill Deficit to Enhance Global Managerial Competencies, Bharathiar School of Management and Entrepreneur Development, Bharathiar University,
- ❖ Finale Game – Money Matters, GRG School of Management Studies, 12<sup>th</sup> January 2009

- ❖ Seminar on School Education – Some Reflection, Sankara College of Science and Commerce, 3<sup>rd</sup> September 2010

### Participation in Faculty Development Programme

- ❖ Sustainable Supply Chain Management – Univeristy of Hydrabad, 27 Jan 2025 to 31.Jan.2025
- ❖ Next Gen Research Tools, Organized by SRM Institute of Science Technology from 03.12.2024 to 07.12.2024
- ❖ Outcome Based Education – A NEP Perspective,, Dr.N.G.P. Arts and Science College, 17.June.2023 to 21.June.2023
- ❖ Empowering Education for Innovation – A NEP Perspective, Dr.N.G.P. Arts and Science College, 30.June2023 to 04.June2023
- ❖ “Econometrics for Management Research” D.J Academy for Managerial Excellence, November 19 & 20, 20203
- ❖ “Research Methodology” organized by RBVRR Women’s College, Hyderabad, 28<sup>th</sup> December 2020 to 6<sup>th</sup> January 2021

### Invited Speaker / Session Chair/ Reviewer

- ❖ Invited Speaker, Guest Lecture on on Accounting for Management in Sasi Creative School ofBusiness, Cbe on 15<sup>th</sup> December 2015
- ❖ Invited Speaker,Guest Lecturer on Stress Management in Sasi Creative School of Business, Cbe on 23<sup>rd</sup> October 2015

### Editorial / Reviewer Board Member

- ❖ Reviewer, International Journal of Creative Research Thoughts, since 2025
- ❖ Reviewer, International Journal of Research and Analytical Reviews, Since 2025

Awards / Honors	Agency / Institute	Year
Best PhD Thesis	Dr.Nalla G Palaniswamy Award	2020-21

